ALEC SILVA Easton, PA, 18045

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(484) 705-4560

EDUCATION

The University of Scranton, Kania School of Management

Scranton, PA

Bachelor of Science in Supply Chain Management; Minor in Business Analytics

Graduation May 2029

• Loyola Scholarship given for academic achievement

Easton Area High School

Easton, PA

Diploma

June 2025

• Overall GPA: 3.6/4.0

RELEVANT COURSEWORK

In-Progress: Career and Professional Development | Microeconomics | Business Information and Oral Proficiency (Excel, PowerPoint, Word)

WORK EXPERIENCE

Diner 248 Easton, PA

Host

December 2023-Present

- Greet and seat guests while managing reservations and waitlists to maximize table turnover
- Deliver excellent first impressions and provide friendly, professional customer service
- Handle guest concerns with professionalism, resolving issues quickly to maintain positive experiences

Cashier December 2023-Present

- Accurately process credit, cash, and gift card transactions while balancing the register at shift close
- Handle server tip-outs for credit card tips, ensuring accurate distribution and proper record-keeping
- Support the Host team during peak hours by assisting with guest seating, to-go orders, and guest inquiries

Busser December 2023-Present

- Clear and reset tables efficiently to maintain fast table turnover during peak dining hours
- Maintain the cleanliness of the dining area, including the floors, tables, and service stations
- Monitor stock of ice, cups, and utensils to support smooth restaurant operations

VOLUNTEER EXPERIENCE

Local Portuguese Club Fundraisers

Bethlehem, PA

Waiter

June 2016-August 2025

- Waited tables for large fundraiser parties, providing courteous and efficient service to guests
- Delivered food and beverages promptly while ensuring a positive dining experience
- Assisted with event setup and cleanup to support smooth and successful fundraisers

National Junior Honors Society

Easton, PA

Volunteering

June 2020-June 2025

- Participated in community service projects, including school fundraisers, food drives, and local outreach events
- Collaborated with members to plan service initiatives that supported school and community needs
- Contributed to promoting academic excellence, character, and service within the school community

ADDITIONAL INFORMATION

Activities: Entrepreneurship Club, Business Club

Certifications: Microsoft Word Certification

Skills: Social Media (Facebook, X, Instagram)

Microsoft Office (Excel, PowerPoint, Word)

Interests: Video Games, Comics, Anime, Business