

# Brayden Reiner

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Clarks Summit, Pennsylvania 18411  
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## EDUCATION

**The University of Scranton**, Kania School of Management  
*Bachelor of Science in Finance*

- Overall GPA: 3.30/4.00

**Scranton, PA**  
*Anticipated Graduation May 2027*

## PRACTICAL EXPERIENCE

### **Wegmans**

*Peer-to-Peer Customer Service*

- Maintain clear and concise communication with customers and employees
- Quickly adapt to changes in policies, procedures, and technology to enhance skills
- Actively participate in training and development programs to enhance customer service skills
- Maintain a well-organized and secure workspace while handling cash transactions and ensuring accuracy

**Dickson City, PA**  
*March 2020-Present*

### **R.G. Petty Construction**

*Construction Worker*

- Cultivated effective communication with customers and employees, ensuring a productive work environment
- Swiftly adapted to unexpected challenges and spontaneous issues while maintaining performance under pressure
- Applied critical thinking and problem-solving skills to analyze complex issues, and implement effective strategies

**Clarks Summit, PA**  
*June 2024-Present*

### **Pallman Farms**

*Farm Attendant*

- Proactively guided customers to prime strawberry-picking locations
- Demonstrated sound judgment and precision in parking cars efficiently and safely
- Provided clear and informative explanations of their activities ensuring a positive experience

**Clarks Summit, PA**  
*June 2019-August 2019*

## VOLUNTEER EXPERIENCE

### **Pallman Farms**

*Thanksgiving Handout Volunteer*

- Fostered effective communication with both customers and employees for a smooth environment
- Successfully managed to park numerous cars while maintaining a clear path
- Provided exceptional customer service by assisting elderly customers with parking and personalized support
- Developed and executed a strategic plan on where to park cars and send customers

**Clarks Summit, PA**  
*November 2021*

### **Maiolatesi Wine Cellars**

*Volunteer*

- Effectively navigated busy periods while ensuring precise and transparent transactions
- Provided effective customer service by enhancing guests' experiences and maintaining a welcoming atmosphere
- Skillfully started meaningful small talk with customers to build a connection and enrich their experience

**Clarks Summit, PA**  
*August 2024-Present*

## LEADERSHIP EXPERIENCE

### **Abington Heights High School Varsity Basketball**

*Basketball Camp Team Leader*

- Mentored young aspiring basketball players imparting advanced skills and knowledge
- Instructed young basketball enthusiasts on fundamental techniques while enhancing their game comprehension
- Innovated and introduced new concepts expanding the horizons of young learners
- Cultivated a culture of sportsmanship, instilling core values that extend beyond the game
- Emphasized the importance of character development both on and off the basketball court

**Clarks Summit, PA**  
*November 2022*

## CLUBS, SKILLS & INTERESTS

*Clubs:* Business Club, Prism Club

*Skills:* Social Media, Microsoft Office (Word, Excel, PowerPoint)

*Interests:* Extreme Snowboarding, Philadelphia Phillies, Lifting, Traveling, Basketball, Soccer