

# Carter Kulak

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## EDUCATION

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### The University of Scranton

*The Kania School of Management*

Bachelor of Science in Business Analytics

Scranton, PA

May 2027

## WORK EXPERIENCE

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### University of Scranton

*Residency Life Staff*

Scranton, PA

September 2023 – Present

- Answered an average of 40 calls per week, addressing student inquiries and resolving issues.
- Provided in-person assistance to students, effectively managing, and directing foot traffic to appropriate departments, enhancing overall visitor experience.
- Maintained a welcoming and organized reception area, contributing to a positive first impression for all visitors.

### Ultrazone Laser Tag

*Staff*

Bensalem, PA

October 2022 – Present

- Facilitated seamless laser tag sessions for up to 40 customers per round, ensuring a fun and safe experience for all participants.
- Trained new employees on operational procedures and safety protocols, enhancing team efficiency and customer satisfaction.
- Organized and managed over 100 birthday parties and corporate events, coordinating schedules, supplies, and staff to meet client needs.

## INVOLVEMENT

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### Men's Crew

*Rower*

Scranton, PA

February 2024 – Present

- Participated in rigorous daily training sessions, improving rowing technique and endurance, contributing to team performance.
- Collaborated with team members develop effective race strategies, enhancing overall boat synchronization and speed.
- Demonstrated strong commitment to teamwork and discipline, earning recognition as a dedicated and reliable team member.
- Participated in fundraising events, raising over \$1,000 to support team travel and equipment expenses.

### Intermural Volleyball

*Player*

Scranton, PA

September 2023 – Present

- Motivated and energized the team before games, fostering a positive and competitive atmosphere that boosted team morale and performance.
- Developed strong communication and teamwork skills by working closely with diverse team members in high-pressure situations and developed effective game strategies.
- Organized regular team practices, coordinating schedules and securing practice facilities to ensure consistent training opportunities.